

Microsoft Corporation
 10700 Northup Way
 Box 97200
 Bellevue, WA 98009

Please complete and return this registration card before you use your new Microsoft product for the first time. Register now to insure your eligibility for these valuable user benefits:

Registration Card

Microsoft Help Hotline
Microsoft Product Replacement Plan
Microsoft Product Upgrade Plan

020014.330

Please print all information. Thank you.

Courtesy Title Mr. Ms. Mrs. Miss Dr.

Name
 Home Address
 First Middle Initial Last
 Street
 City State Zip

Business Address
 Company Name
 Street
 City State Zip

Your Title
 Telephone (optional) () ()
 Home Business

To which address do you wish your mail sent? Home Address Business Address

Date of product purchase / /
 Month Day Year

How long have you owned the computer on which you will use this product?
 Less than 1 mo. 1-6 mos. 7-12 mos. More than 12 mos.

Please check all applications for which you use your computer.
 Financial analysis (spreadsheet) Accounting Recreation
 Word processing Scientific/engineering uses Self-improvement
 Data or file management Data communications Other (please describe)
 Business graphics Project scheduling

Comments

Product Replacement Order Card

Please use this card when ordering a replacement for a defective Microsoft product. Mail it with the defective component(s) to the address below. To validate a replacement request for a product under limited warranty, include proof-of-purchase. A product returned without proof-of-purchase is not eligible for warranty service.

If the product warranty has expired, or if the product does not qualify for warranty service, you will be charged a service fee. No out-of-warranty service will be performed prior to receipt of payment. You may include credit card information if you would like to charge the service. You may call Microsoft Customer Service at (206)828-8088 to inquire about the current charge for the service required.

Name

(Please include all information required for delivery including company name, mailstop, and apartment or suite number, if applicable.)

Address

Street

City

State

Zip

Country

Phone ()

Telex

Registration number on disk

Name of product as it appears on package

Date of product purchase

Month

Day

Year

Reason for return

If the warranty has expired, I authorize you to charge my credit card. Charges vary. The minimum service charge is \$25.00. American Express Visa MasterCard

Credit card number

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Expiration date

Authorized signature

Mail to: **Customer Service Department**
Microsoft Manufacturing
13221 S.E. 26th Street
Bellevue, WA 98005

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 108 BELLEVUE, WA USA

POSTAGE WILL BE PAID BY ADDRESSEE

Microsoft Corporation
10700 Northup Way
Box 97200
Bellevue, WA 98009

Attn: Product Registration

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Three Important Reasons to Register Your Product Now

1 Microsoft Help Hotline

The help you need, whatever your application. We

want you to get the maximum performance from your Microsoft software. If you have any technical problem, we'll be glad to help. However, most of the time you'll find the answer right in your product documentation, so please take a look at that first. You might also give your Microsoft dealer a call. If you're still puzzled, gather all the information pertinent to the problem and call our Product Support staff at (206)828-8089. They'll be ready to give you the support you need to get the most from your Microsoft software.

2 Microsoft Product Replacement Plan

If you need it, when you need it. In spite of rigorous

testing and the highest quality-control standards, even Microsoft products sometimes need replacement. If your product proves defective, it will be replaced at no charge during the warranty period, and for a reduced price thereafter. However, you must provide us with proof-of-purchase and return the defective component to us.

If you think you may have a defective product, you'll probably want to call our help hotline at (206)828-8089 before mailing the product to us. When you have confirmed that a problem exists, follow the instructions outlined in the attached product replacement card. Mail the card, the defective component, your proof-of-purchase, and full details about the problem you are experiencing to:

Customer Service Department
Microsoft Manufacturing
13221 S.E. 26th Street
Bellevue, WA 98005

Or call Microsoft Customer Service at (206)828-8088 for more information.

3 Microsoft Product Upgrade Plan

It keeps your program up to date. Your Microsoft software product uses the most advanced technology available today. But we continually improve our software, making it even more powerful and easy to use. You can take advantage of our ongoing research—if you send in your registration card today!

As a registered Microsoft user, you receive announcements about major improvements in your program. These announcements give you the cost of the update and ordering procedures. In most cases the enhanced version is available to you at a reduced price. Only registered owners receive these special update notices. (Microsoft offers updates only for its productivity tools and languages. Recreational software is not eligible for updates. Owners of recreational products do not receive update announcements.)

Just Register Now.

Microsoft Software Limited Warranty

■ The disk on which your Microsoft program is recorded is warranted to be free of defects in materials and workmanship under normal use for a period of 90 days from date of product purchase.

■ This limited warranty applies to the original purchaser only and to the recording medium (disk) only, not to the information encoded on it. This warranty covers disks included in Microsoft hardware/software packages, such as the Microsoft® SoftCard® system products and the Microsoft® RAMCard® memory board for the IBM® PC.

■ Microsoft hardware components include only circuit cards and the mechanical mouse.

■ If a hardware component is included with your Microsoft product, the component is warranted to be free of defects in materials and workmanship under normal use for a period of one year from date of product purchase.

■ This limited warranty applies to the original product purchaser only and to the hardware component only, not to the application for which it is used.

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Microsoft consistently delivers powerful, reliable, easy-to-use solutions for business, industry, and education.

Register It Now!

Solutions like MS-DOS™, the most popular operating system for 16-bit computers. Like Microsoft Multiplan®, the flexible, plain-English electronic worksheet. Or like Microsoft Word, the writing system that's revolutionized word processing.

Every Microsoft product is designed to be easy to learn and use, and to take full advantage of your computer's capabilities. Your new Microsoft program incorporates the most advanced concepts in software today, to give you peak performance and to unlock the power of your machine.